



# Waterfront Beach Resort



NOVAtime's Workforce Management Solutions has made it into the Hospitality Industry over the past several years. The Hilton Waterfront Beach Resort is proof of its stability. This AAA four-diamond property located in Huntington Beach, California offers 290 luxury rooms, "Shades Restaurant" featuring Continental / California Cuisine, a deli, "Surf Hero" for guest on the run, meeting space accommodation, as well as a "Grand Ballroom". Additionally, this absolutely exquisite property, with its beautiful grounds and surrounding, elegant terraces, the sand, beaches, and ocean breeze is the perfect setting for a wedding and the Hilton Waterfront does a AAA job at coordinating and planning. This property has relied on NOVAtime's robust Workforce Management System to manage their employee since 1999.

Romy Robb, Payroll Administrator at the Hilton Waterfront Beach Resort, commented, "We chose to work with NOVAtime and Employee Management Solutions because of the cutting edge technology NOVAtime employs in developing solutions and the technical knowledge and expertise of Employee Management Solutions. NOVAtime has many installations in the hospitality industry, which includes hotels, casinos, country clubs, and restaurants. Employee Management Solutions provides the hands-on experience, knowledge, and consultation services to configure and implement a system in the industry of hospitality. Ellie M. Warther, CFP and System Consultant, provides value-added service with her background as a hospitality accountant."



The Hilton Waterfront Beach Resort has enjoyed the power of choice provided by both NOVAtime and Employee Management Solutions - software, hardware, and support designed to fit their needs. "If the software is not quite what we need it is easily customized and/or adjusted. In regards to hardware, we have found that NOVAtime supports many collection devices with unique options depending on desired configuration and/or problems experience. Up until 2004 we had been using a swipe clock, with more than 300 employees, buddy punching had become a challenge. After consultation we decided to switch to the HandReader a biometric unit that measures the size of the hand (not fingerprints). This solution eliminated "buddy punches, administration time and cost required in maintaining a swipe card system as well as the possibilities of loss or forgotten card type badges," said Ms. Robb.

"We are very happy with product and the service provided by Employee Management Solutions," stated Ms. Robb, "the NOVAtime workforce management solutions allow us to produce all types and variations of reports to manage our labor cost and produce payroll efficiently. Example; as an important part of our payroll in this industry, employees work multiple jobs, with multiple rates, these jobs and rates get passed over to payroll ... NOVAtime, I believe allows ten (10) job rates we are currently using five (5), the jobs are unlimited. As many of you know federal and government agencies mandate certain benefits to be taxable, meals is one that we track for this reason. NOVAtime automatically tracks and calculates our employee's meal dollars that need to be reported for tax purposes. There are many variations of how the meal policy works and those possibilities of configuration exist within the NOVAtime and as these mandated rules and/or guidelines change we are proactive in transferring this information to Employee Management Solutions in a timely manner. This insures that we are up-dated for any adjustments in time for the new effective date. Using NOVAtime to track and calculate Hilton's meal allowance has eliminated calculation errors, saved countless hours, and improved productivity.



Glenn Shorr, CFO states, "Hospitality is a labor intensive industry. Labor is our major expense. Controlling it provides benefits to both our employees and our clientele. NOVAtime allows us to save time, payroll dollars, and accurately report our finances. This overall solution and the expertise of Employee Management Solutions allows us to focus on what is important to our business ... happy employees serving our clientele ... happy clientele having the amenities they want and deserve."



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***About Employee Management Solutions, LLC:***

Employee Management Solutions provides consultation, installation, and maintenance of Time Workforce Management Solutions (labor cost control). Our single-minded focus is to provide practical, profitable solutions in today's changing times. Our clients must consider the value of accurate automated information. This will protect your company's liability and re-duce the time spent on payroll and human resources for employee management. We customize to meet the needs of our clients. Our hands-on experience in finance, administration, and electrical design, within the hospitality industry gives us a competitive edge. We consider integration a key in providing solutions. For more information and/or evaluation please visit us at [www.emsplus.net](http://www.emsplus.net), e-mail: [sales@emsplus.net](mailto:sales@emsplus.net), or call: 877.779.4EMS [367].

***About NOVAtime:***

NOVAtime is a leading developer of time and attendance and workforce management solutions based in Monterey Park, CA. NOVAtime provides organizations with tools to help them better manage their human capital and add to their bottom line. NOVAtime is dedicated to providing dynamic, scaleable, and high quality workforce management solutions. For more information on NOVAtime, please visit [www.novatime.com](http://www.novatime.com), email [sales@novatime.net](mailto:sales@novatime.net), or call 877.486.6682.